Make your exchange a journey

Steps for a good incoming experience

Created by your buddies
STEPS FOR A GOOD INCOMING EXPERIENCE

Make your exchange a journey

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1. A BRIEF INTRODUCTION

Turin

Turin history has ancient roots. The first settlement was established in the III century B.C. from “taurine” tribes, descendants of Celtic–Ligurian and Gallic populations. During the expansion of the Roman Empire, in 28 B.C., “Augusta Taurinorum” was founded. The architectural remains of the Roman domination are still visible in the Roman area (i.e. quadrilatero romano). After the fall of Western Roman Empire, the city was dominated by Ostrogoths, Langobardic, and finally by Charlemagne domination.

In the first years of XI Century the Savoy dynasty was established in Turin, and Turin was named their capital city. In 1536, the city was conquered by Francis I and, during the French occupation, the capital was transferred to Chambéry. During the famous San Quintino’s battle, in 1557, Duke Emanuele Filiberto di Savoia defeated French army, and two years later the French king had to return Savoy and Piedmont areas to Savoy Duchy. From the 1550s, Savoy family improved its defence with fortifications like Mirafiori, Rivoli and Valentino castles. About 150 years later, in XVII century, there was the first major expansion of Turin, the richest period of its architectonic history. Great architects were hired, like Amedeo di Castellamonte, Guarino Guarini and Filippo Juvarra, whose it is worth mentioning, among the many works: Royal Palace, Holy Shroud Chapel and the Royal Palace of Venaria. At the beginning of 1800, the area was occupied by Napoleon Bonaparte empire until 1814. The first revolutionary movements were founded in Turin which led to the formation, in 1861, of the Kingdom of Italy. For three years Turin was the first capital of united Italy under the rules of King Vittorio Emanuele II. By 1864, the capital was transferred to Florence.

The end of XIX century was an enriching period for the city: FIAT, a highly prestigious car company, was founded, and other industries were more
and more affirmed, as the chocolate industry (Gianduiotto was invented at that time, you should try it!).

Turin was deeply marked by the World Wars, especially by the allied bombings during the Second World War. However, the resistance movements became more and more active to defeat the Nazi army. After the war, a great economic recovery allowed social and cultural regrowth. Today Turin is a lively and dynamic city, full of different types of events: art exhibitions and galleries, culinary events (e.g. CioccolaTO), automotive, technology (e.g. Drone Grand Prix), cinema and sports.

**University of Turin**

University of Turin was founded in 1404 by Ludovico di Savoia-Acaia, who wanted to establish a high-level training centre for military. The first three Faculties were Art and Medicine, Theology, Law. In 1615 the University emblem appears: a bull lying on three books and an eagle crowned on his back, enclosed with the inscription: SIGILL(um) UNIVERS(itatis) AUGUSTAE TAURINORUM. The bull is the symbol of Turin, the eagle of wisdom, the three books of the first three Faculties. Numerous personalities studied at UniTO and we like to let you know that one of them was Erasmus of Rotterdam, who in 1506 graduated in Theology.

One of the innovations of the University of Turin was the opening of the so called College of Provinces, which allowed about one hundred students of modest social conditions to study at the expense of the State. From the end of 1800s leading figures of science and politics graduated at UniTO: Luigi Einaudi (1895) and Giuseppe Saragat (1918), Presidents of the Italian Republic, Salvatore Luria, Rita Levi-Montalcini and Renato Dulbecco, three Nobel Prize winners for Medicine, Primo Levi graduated in Chemistry.

Today, the University of Turin is an established higher educational Institution in Italy and around the world with 69 Undergraduate Degrees, 77 Postgraduate Degrees, 9 Five-years Degrees, 35 PhD
programmes and one Institute of Excellence: Ferdinando Rossi School of Higher Studies (SSSD). With more than 79000 students, among which 4800 are international students, 17 Degree courses in English and more than 1300 Erasmus+ agreements, UniTO is among the most popular Italian destinations in the Erasmus+ program.

Buddy project – do you need suppor-TO?

In the Academic Year 2017/2018 the “Buddy project – do you need suppor-TO?” started with the cooperation of professors, administrative staff and students. This program is aimed at supporting Erasmus+ and incoming students on a peer-to-peer basis during their stay in Turin. Your buddies are UniTO students, who will help you going through university life and linguistic and cultural environment.

Before your arrival in Turin, your buddy will contact you to introduce himself, welcome you and give first suggestions!

Your buddy will also organize a first group meeting with you and other incoming students at your Department. Your buddy is:

- a contact person in a new environment
- a help for bureaucratic procedures
- a point of connection with other structures and services (healthcare, accommodation, transportation...).

We are here to help you... Do you need suppor-TO?

2. ARRIVAL

Registration at Infopoint

Even before arriving in Turin, your first step is to register on UniTo website, and get your username (name.surname). To register, you must have an active e-mail account.
Once in Turin, you must go to the Infopoint office (via Po 29, Turin) to sign your Statement of Stay, a document that proves your arrival date in Turin. It gives you the status of Exchange/Erasmus student. In almost a week, you are enrolled in UniTO and you can be supported by university services: MyUniTO (personal profile), UniTO e-mail account (username@edu.unito.it), online registration for exams, access to contents in your Department website, E-learning platforms, free Wi-Fi in university buildings and EDISU services (food services, accommodation...).

If you love your stay in Turin and you want to extend your Exchange/Erasmus period, you need an authorization from your university and UniTO. To extend your experience, ask your home university what you need to do.

**Welcome day**

At the beginning of each semester incoming students are invited to a welcome meeting organized by UniTO to provide information about university services, student life and living in Turin. Further details will be published at our website. Moreover, the buddies will probably organize a second meeting to show your Department structures.

**Learning agreement and Changes**

The Learning Agreement (aka L.A.) is the document that you must fill out with the exams that you want to take at UniTO and the corresponding exams that your university will validate once returned home. You must write the activities and their number of ECTS credits (Italian CFU). To be approved, it needs to be signed by:

- You
- The professor in charge at UniTO
- The professor/administrative in charge at your home university.
If you do an Erasmus+ for Traineeship, you must fill out an appropriate Learning Agreement before your departure with information about your activities during your mobility. At the end of your stay in Turin you must re-fill the L.A. with what you have learnt and an evaluation of your results from your Italian Professor in charge of your mobility.

If you need to change your L.A., you are requested to do it **within the first 5 weeks of the semester**. You will have to fill a Change of Learning Agreement form and send it to your Italian and home referents. If you need help, you can ask to your buddy: he/she will know how to help you!

**Students with special needs**

UniTO offers you technical and didactic support services: specific accommodation, travel assistance, medical support, study equipment, adapted learning material, tutors, etc. Check [our webpage](#) and contact us!

If you are an Erasmus+ student with special needs, you can also ask for additional funding based on effective costs!

**Libraries and study rooms**

University of Turin and EDISU provide study rooms throughout municipality of Turin where you can use Wi-Fi services and consult the books that you need.
To book them, you can ask directly at the libraries or you can do it [from home](#). If you cannot find a book at your Department’s library, you can ask the librarian if it can be sent to your Department.

**Sports**
If you want to practice sports or simply do group activities, the [Sport Committee of UniTO](#) offers you various sport courses at a really cheap price!

**CUS– Comitato Unico per lo Sport**  
Via Braccini 1, 10141 Turin  
Telephone: (+39) 011 388307

**Insurance**

There is an [insurance coverage](#) of the University for accidents and third party damages.

If you are a guest from an EU country and you will stay in Italy for more than 3 months, your health insurance is covered by [SSN](#), “Servizio Sanitario Nazionale” (National Health Services). To access health care services, you must visit a doctor with your ID card and your European Health Insurance Card. Doctors are available on the [Local Health Agency website](#) (ASL).

If you are an extra-European guest, you can choose between two different health coverages:

- **Public coverage by SSN**
- **Private coverage**

In case of emergency, you can go to the Triage services (i.e. “Pronto Soccorso”) at the closest hospital. If you need an ambulance, you can call 112.

**Restaurant service**

If you want to use the restaurant service, you can consult the [EDISU website](#) to find the location of the refectory and the menu. In some University restaurants you can pay directly with your UniTO smart card!
Counseling

If you need psychological support, you can use the counseling services which offers free assistance and confidentiality.

To take an appointment
Telephone: (+39) 388 1469366
E-mail: counseling@unito.it

Check our Useful Contacts: you will find more public and private services connected to UniTO!

From a European Country

Tax code

If you arrive from a European country, due to administrative procedures like rental contracts or bank accounts, you are often required to have an Italian tax identification code (i.e. “codice fiscale”). In order to ask for a tax code, you need to find one of the local offices of our National Tax Agency (i.e. Agenzia delle Entrate).

We suggest you the address below:
Ufficio locale dell’Agenzia delle Entrate
Corso Bolzano 30, 10121, Turin

For more information, you can visit the website of our National Fiscal Agency under the heading “Servizi/Codice fiscale per student stranieri” or... ask to your buddy!
From a non-European Country

Tax code

If you arrive from a non-European country, you are required to have an Italian tax identification code (i.e. “codice fiscale”). In order to ask for a tax code you need to reach one of the local offices of our National Tax Agency (i.e. Agenzia delle Entrate).

We suggest you the following address:
Ufficio locale dell’Agenzia delle Entrate
Corso Bolzano 30, 10121, Turin

For more information, you can visit the website of our National Fiscal Agency under the heading “Servizi/Codicefiscale per student stranieri” or...ask to your buddy!

Residence permit

A residence permit for study purposes is issued to non-EU nationals, who wish to attend a university or training course in Italy. You have to submit the application within 8 working days after your arrival in Italy.

In order to have it you can contact the office below:
Residence Permit Office –Ufficio permessi di soggiorno
Via Verdi 10/ter/E, 10125, Turin
Telephone: (+39) 011 6704367
E-mail: office.incoming@unito.it
It is not so easy to find: ask to your buddy to come with you!

Check this page to know which documentation you need, under the heading “Required documents”. To complete the procedure, you must pay a small fee to the post office. There are several post offices authorized to carry out these procedures, you will recognize them
because they have the sign “Sportello Amico”, but we suggest you to go to a small one in order to avoid the queue. You can check the status of your application through this website in “Area Riservata per Stranieri” using your username and your password.

Then, you will be notified by the Immigration Office of the police station (i.e. “questura”): they will set an individual appointment in order to complete your application. You can reach the following address:

**Immigration Office**

Corso Verona 4, 10100, Turin

Telephone: (+39) 011 55881

Ask your buddy to go with you and help you during all these steps: procedures are hard and often explained only in Italian.

**Italian bank account**

Opening an Italian bank account is not mandatory, but if you have a scholarship, you are required to have it. Nonetheless, without one you could be limited in actions: having a bank account in a financial structure at your fingertips can certainly bring a wide range of benefits. You can open your bank account in different banks, as: Intesa Sanpaolo, Unicredit, Fineco, Banca Mediolanum, UBI Banca, Banca Popolare Etica, Banca di Credito Cooperativo, BNL e ING.

Once you choose the bank that provides you with the best offer, reach one of their branches. To open your account, you need the appropriate form available there. If you do not speak Italian, your buddy can call the bank for you to set an appointment!

**3. HOUSING**

Our University do not provide apartment or dormitories for its enrolled students, but we suggest you a list of facilities:
- **EDISU**: the Regional Institution that manages university residences. You can easily book a room by registering on the website and fill out the online application form.

- **Collegio Einaudi**: a private Foundation founded in 1935 and connected to the University of Turin and to the Politecnico of Turin. It offers places in University residences.

- **StudyinTorino**: here you can find information about hostels for a short stay or university residences and useful advices to rent apartments.

- **Cercoalloggio**: it provides university students with secure, high quality housing. This user-friendly and advanced platform offers certified flats with professional pictures and virtual tour of every room, as well as the landlord's contact information, the address of the apartment and fees and any other detail you may find useful.

- **HousingAnywhere**: you can find a housing in Turin and book it directly from your home with a first online payment.

- **Informagiovani Comune di Torino**: this is the information portal of Turin Municipality for young people who want to discover the city, find a flat and have fun!

- **Bakeca**: this is one of the most common platforms in Italy to search for an apartment. Students with free rooms usually publish their advertisements here.

### 4. LEARNING ITALIAN

At the University of Turin, you can attend Italian courses free of charge. These courses are addressed only to Erasmus, exchange and Double Degree students. You can choose between 3 course levels: Beginners, Intermediate and Advanced. For Intermediate and Advanced courses, your Italian knowledge will be tested at the beginning of the course or, in case the course has already started, on the first day of the course.
First semester courses usually begin in October, while second semester courses start in February. Each course counts 40 hours per semester, corresponding to 5 ECTS credits.

**Please note: credits are registered on your transcript of records only if you pass the final exam.** They will be manually registered by our Offices.

### How to register to Italian language courses

Each academic year a list of courses will be published on the UniTo website. Choose the most suitable course for you and write an e-mail to the teacher in charge. In the subject line, write the name of the course you choose and then include the following information in your e-mail:

- name and surname
- home University
- matriculation number (if available)
- type of mobility (Erasmus, Erasmus for Traineeship, overseas exchange, etc.).

If one course is full, teachers will directly invite you to another class. For further information about other ways to learn Italian, check the webpage [Italian language courses](#).

### 5. MY.UNITO.IT

Every student of Turin needs to sign on the MyUniTo portal, a very useful platform for different types of information. First step, you have to register by clicking on [how to register to the portal](#). In order to do it, you must have an e-mail that is active and operates regularly. After entering the required data, the system will automatically send a first e-mail with the registration confirmation request: confirmation must be made within 1 hour, according to the modalities indicated in the e-mail. If you do not confirm within the deadline, you must perform a new
registration operation. With the obtained username and the password selected upon registration, you can now access the University website.

Alright! Now you are ready to learn how to use it. The most important functions for you on this page are:

- subscription to exams
- checking these subscriptions out
- career plan (i.e., “Piano carriera”, Chapter 5)
- updated transcript of records
- online teaching

Through this portal you can check when the exams are scheduled and plan them. To book an exam, you have to click on the item “Esami” (“Exams”) and then:

- click on “Appelli disponibili” (“Available exams sessions”);
- click on the name of the exam (pay attention to the correct day!).

On “Bacheca Prenotazioni” (“exams booking board”) you can check if everything you have done is correct, if not you can edit it.

Pay attention! If you can’t find the exam you’re looking for, probably you need to add it to your career plan.

After taking an exam, you’ll find your final mark on “Bacheca esiti” (“results notice board”). Normally, teachers also send an e-mail to all the students with their mark. If you are not satisfied with a grade, you can refuse it in few days after the exam. All the accepted marks will be shown at the voice “Libretto esami”. So, that is why MyUniTO is very important for your career in University of Turin!

Let’s see the other services of this platform: at the item “Iscrizione” (“Enrollment”) you can find information about your personal data connected to your university career in Turin.
Another section is “Carriera” (“Career”): here you have to click on “Compilazione del piano carriera”. Check the item “Career Plan” of this document to learn how and when you must do that.

Another useful section is “Profilo Studente” where you can click on “Welcome kit” and find information about international students.

We suggest you to download the MyUniTO app: It shows your personal data, matriculation number, timetable, exams calendar, etc. You can also register for exams using the app and see the results of them.

When you arrive in Turin, you also need to withdraw your Smart Card (student card) and use it as an Identification card during your exams or when you need a book at our libraries. The Smart Card is also important because it allows you to have a student price at university restaurants. You can also upload your pass for public transport on your SmartCard, just like your Museums Pass, ToBikeSharing and Pyou Card service (Check Chapter 9).

6. CAREER PLAN

In order to attend your classes and take the exams, you must fill out your UniTO Career Plan. In order fill it out you have to follow a procedure available online: it is easy and quick but you must pay attention to which courses you want to add. Open your browser and search for my.unito.it: log in with your Institutional account. On the red horizontal menu, the second section is “Piano carriera” (which means career plan). Click and go to “Compilazione piano carriera”, then “Nuovo”. Now it’s time to add your courses by clicking on “Aggiungi attività” (add item). Now, with the Learning Agreement in your hand, you can start adding the subjects. First, choose the Department where the courses are offered and then add your selected courses from the list. Once selected, verify the study
plan and confirm it twice. With the last validation (“Conferma definitivamente”) your career plan has been saved. Good job! Now check your institutional email: you should have received the confirmation of the procedure. If you didn’t receive any communication, it means that you didn’t confirm it twice.

Please, remind that any change in your Learning Agreement means a consequent change in your career plan: you can always do it with the same procedure explained above. So, **if you change your L.A. do not forget to do change your career plan as well!** If the career plan is not completed correctly you will not have access to the exams. If you find it hard, just ask your buddy for a short meeting: the time for a coffee and it will be solved!

For further information go visit this [website](#).

### 7. EXAMS

In order to register for the exam session, in your **MyUnito** there is a link called **“Appelli disponibili”**. By clicking on it, you will find the exam sessions for the courses you have in your career plan. If the exam date is available, you can proceed with the exam enrolment.

You can usually take the exams at the end of the first semester (December–January) and at the end of the second semester (May–June–July and September). There could be partial exams (i.e. “esoneri”) for some courses and professors should inform you during the lectures. That is one of the reasons why it is important to attend classes from the beginning!
UniTO supports you with Exam Registration Guidelines in English: check it out. But if you still find it hard, do not hesitate to contact your buddy!

8. DEPARTURE

At the end of your Erasmus/Exchange stay you MUST go to the Infopoint, which is located in Via Po 29, Turin, in order to end your mobility period. You have to take the list of the passed exams with you, which can be found in MyUniTO—“Carriera” —“Certificazione carriera”.

Once done, you will receive an e-mail with an official document containing your mobility period and the transcript of records.

9. COVID-19 OUTBREAK

The University of Turin is closely monitoring the situation of the COVID-19 spread and it is in direct contact with national, regional and local
authorities to provide the adequate preventive measures for UniTo community.

All updates for the UniTo community are published in the UniTo's measures for students, academic and administrative workers on this page.

Due to the emergency, the University of Turin, in order to protect public health and safety at work and respecting the governmental provisions, will carry out most of its activities online, until further notice. The courses platforms used will be E-learning (Moodle), WebEx and other digital tools according to your teachers.

The University will protect the security, integrity, confidentiality of your personal data and will fulfill all legal obligations imposed by the emergency legislation. To be constantly informed, click here.

From the second semester of 2020, classes started to be online (most of them with the platform WebEx). If you want to have information about the online teaching please consult the instructions here or visit the page linked above. Every online course will have explanations about teaching materials and lessons in its own webpage of the corresponding Department.

Besides the standard courses, the University of Turin offers a number of open and free online courses you can follow before enrolling at the university or while attending it, with the Start@unito project.

Students with disabilities or SLD (Specific Learning Disabilities) - with certificate submitted to the 'Students with disabilities/SLD University Desk' – will received customized distance learning solutions by each Professor.

Services provided by Students with disabilities/SLD University Desk (i.e. peer-to-peer tutoring in taking notes and/or support in exams preparation, Italian Sign Language interpreting and mediated communication services) are still active. These services can’t be provided face-to-face but with remote modes, according to each student and teacher needs.
This office and the Rector's Delegate for Disability, professor Pavone, are available for students and Professors with specific needs.

Students with disabilities/SLD University Desk services are available with remote modes. It can be contacted by e-mail at ufficio.dsa@unito.it and ufficio.disabili@unito.it.

Quick links:
- Additional data protection statement for remote examinations (measures for the containment of COVID–19)
- Instructions for online exams
- Instructions for online degree thesis

10. DEPARTMENTS

Chemistry

Where is the Department?

The Department is located in via Pietro Giuria 7, 10125, Turin (Google Maps).

You can reach the Department:
- From Porta Nuova (where there are trains, subway and buses) take the tram 9 in direction “Torino Esposizioni”, and get off at the bus stop Giuria Est. Alternatively you can take the bus 67 directed to Failla and get off at the bus stop Giuria n°2064.
- From Porta Susa (where you can find trains, subway and buses) take the subway directed to Lingotto and get off at the stop Nizza. From via Nizza you can reach Corso Raffaello and finally via Giuria, if you turn right after 400 m.
The degree courses

The Department of Chemistry includes 3-years Undergraduate Degrees:

- Chimica e tecnologie chimiche (L-27)
- Scienza e tecnologia dei materiali –(Classe L-27)*

And 2-years Postgraduate Degrees (Master):

- Scienza dei materiali (LM-53)
- Chimica clinica forense e dello sport (LM-54)
- Chimica dell’ambiente (LM-54)
- Chimica (LM-54)
- Chimica industriale (LM-71)

On each website you can find courses by clicking on “Studiare” → “Insegnamenti” → “Insegnamenti anno accademico*year*”. The website of the Master course in Scienza dei Materiali is also available in English.

*The course of Scienza e tecnologia dei materiali is located in via Quarello 15/A, 10135, Turin (Google Maps).

Chemistry is also a department involved in SUISS (interdepartmental school in Strategic Sciences) and SUISM (University Structure of Hygiene and Sport Sciences).

Class schedule and Academic Calendar

To find class timetables, you can surf the Italian version of Department website (English version here) and select “Didattica” → “Corsi di studio” → select your type of Undergraduate/Postgraduate Degree → then “Studiare” → “Orario lezioni”.

For each course, you can find where classes are taken by looking at the timetables.
To see the Academic Calendar, you must select “Studiare” and then “Calendario Accademico”. Our academic year is divided in two periods, called semesters (October–January and March–June).

**Where to find subjects and courses**

If you are looking for a subject, you will have to check if it is offered by an Undergraduate Degree or by a Postgraduate one, and then you can search for the page. For all Degrees you can find the subjects under the heading “Studiare/Insegnamenti” → *current year* on the main page of each course.

Each course page contains information about professors (I advise you to send them an email or to introduce you at the first class and tell them you are an exchange student), study program, exam modalities, recommended books, etc. Furthermore, at the bottom of the page there are some **important services** you can use after logging in:

- teaching material (notes, exercises, tests from previous years, etc.)
- exams and finals (dates of exams)
- class schedule
- moodle: it is the e-learning platform used by most of the teachers to share documents, notes, exercises; you can access it with your credentials. You must register on the moodle platform for each class you attend. If you have problems with the E-learning platform you can write to elearning.scienzenatura@unito.it.
- registration to the course: do it for all the classes!

Often the materials of your classes are also uploaded in “Materiale didattico”. You just have to select your class and then the current year.

**Who are my contact professors?**

At Department of Chemistry there is a group of professors called “Commissione Erasmus” that could support you with your Learning
Agreement. You can send them an e-mail to set an appointment or to ask about classes and exams.

**Job Placement**

The [Job Placement service](#) offers support to students and graduates to join curricular and extracurricular internships, with the aim of promoting the encounter between university education and the world of work.

**Department map and events**

At the link below you will find the main places of interest of the Chemistry Department. There are also study rooms, cafeterias, libraries and other facilities: [My Chem Map](#).

The Chemistry Library is called "[G. Ponzio](#)" and it is in via Pietro Giuria 7, Turin. Here you can study, consult and borrow books.

Furthermore, the Department organizes conferences and seminars often open to all the students and sometimes in English. For more information check this page: [Department website](#).

**MaMaself**

The Chemistry Department is part of the [MaMaSELF+ Erasmus Joint Master Programme](#). The Master’s degree is organized in 4 semesters, over 2 years, in different European partner universities: one of them is the University of Turin.

If you are a MaMaSELF student, you can spend one semester or an entire academic year at University of Turin. You access to the same services and activities presented above. Here is your [website](#)!
For any information (about the general organization of the course, the compilation of your career plan, internship, stage etc.) you can contact your buddy or your Administrative Manager Elisabetta Buzzoni.

**Computer Sciences**

**Where is the Department?**

The Department of Computer Sciences is in Corso Svizzera 185, Turin, (the main entrance is located in via Pessinetto 12). Opening hours: from Monday to Friday, 8am - 7pm. Here you can find suggestions on how to reach the Department and useful contacts.

**Student Administration Office**

Besides the Student Administration Office (i.e. Segreteriastudenti) in Via Santa Croce 6, that is quite far to reach from the Department, there is a Student Office in via Pessinetto 12 (e-mail: informatica@educ.di.unito.it).

**The degree courses**

All the available Degree courses are listed on the Department website. The department includes a 3-year undergraduate degree:

- Corso di Laurea in Informatica

And a 2-year postgraduate degree:

- Corso di Laurea Magistrale in Informatica

Other courses of UniTo are related to Computer Sciences:
Each degree has its own webpage, which you can access to from the address above.
If you are a PhD student, check this webpage.

Class schedule and Academic Calendar

The Academic Calendar is common for all the Degree courses and can be found in the UniTO webpage → Didattica”→“Calendario accademico”. Semesters dates are available in each Degree course webpage: “Studia con noi”→“Date e orari”→Periodi didattici”.

The exams sessions are called “Sessioni”, and are available in each Degree course webpage: “Per chi studia con noi”→“Esami”.

- Corso di Laurea Magistrale in Scienze Strategiche Militari (SUISS)
- Corso di laurea magistrale in Comunicazione, ict e media
- Corso di laurea in Innovazione sociale, comunicazione e nuove tecnologie
- Corso di Laurea in DAMS
- Corso di Laurea Magistrale in Stochastics and Data Science
Classes timetable can be found in “Per chi studia con noi”—“Date e orari”—“Orari lezioni”, then you can choose between “Orario completo” or “Orario per anno”. In the first case you get the complete timetable of all the available courses, in the second they are filtered by year.

The set of courses activated each Academic year may be subject to variation, so we suggest the students to have a look at all the information on the web site of the Department to fill their Learning Agreement with the courses available in the academic year of reference.

**Classrooms**: the classrooms name and the places where the lessons are given can be found in the Timetable.

**Where to find subjects and courses**

On each Degree website you can find the courses clicking on “Per chi studia con noi”—“Insegnamenti”. Depending on the Degree website you either get a list of all courses or a list by which the courses are filtered by years.

Each course page contains all information about it: professors (I advise you to send them an email or to introduce you at the first class and tell them you are an exchange student), program, exam modalities, recommended books, etc. Most of the services are available only after your log in on the webpage.

**Who are my contact professors?**

You can contact the Erasmus Commission at the department of Computer Science [commerasmccs@educ.di.unito.it](mailto:commerasmccs@educ.di.unito.it).
Department map and useful structures

Here you can find some information and addresses of places you might be interested in, such as libraries, study halls, other departments, university offices, etc.

MyICTMap

The Department library is open from Monday to Friday with the opening hours: Monday and Wednesday 12am – 6pm; Tuesday, Thursday and Friday 9am – 3pm.
Telephone: (+39) 011 670 6717
E-mail: biblioteca@di.unito.it

The department does not have a canteen but in the neighborhoods, you can join Bars and Restaurants in partnership with EDISU:


Dubai Coffee lounge: corso Svizzera 185. Telephone: (+39) 011 0161723. Click here Dubai Coffee lounge to visit the website.

Department of Drug Science and Technology

Where is the Department?

The Department is located in via Pietro Giuria 9, Turin (Google Maps).
You can reach the Department:

- from Porta Nuova (where there are trains, subway and buses) take the tram 9 in direction “Torino Esposizioni”, and get off at the bus stop Giuria Est. Alternatively, you can take the bus 67 directed to Failla and get off at the bus stop Valperga Caluso.
- from Porta Susa (where you can find trains, subway and buses) take the subway directed to Lingotto and get off at the stop Nizza. From via Nizza you can reach via ValpergaCaluso and turn right after 400 m.
The degree courses

If you are enrolled in the Department of Drug Science and Technology, firstly check its website! Here you will find general information about your department (education, classes, services offered by your Department, events, etc.). Firstly, look at the upper part of the page: there are My Unito and Login buttons. If you click the first one you will enter your personal page, while the second one opens some important services explained below. Username and password for logging in are the Institutional ones (name.surname). In the section “Teaching”, choose “Academic programmes” and then your degree course. Now you are in your course website! You can also open the website directly searching it on your browser.

The Department includes a 3-year undergraduate Degree:
- **Tecniche Erboristiche**

And two 5-year degrees:
- **Farmacia**
- **Chimica e Tecnologia Farmaceutiche**

Each degree has its own webpage, which you can access to from the address above.

Class schedule and Academic Calendar

There are three options to find the timetables:
- after entering your course website, you will find the class schedule at the bottom of each course page
- from your degree course webpage select the section “Studiare” (studying), then “orario lezioni” (class schedule)
- in your My Unito, “orario delle lezioni”

For each course, you can find the places where the classes are taken by looking at the timetables.
To see the Academic Calendar, you must select “Studiare” and then “Calendario Accademico”.

Where to find subjects and courses

In the section “Studiare” choose “Insegnamenti”. The list of courses is in alphabetical order. Why is it so important even if you have already completed your Learning Agreement? Each course page contains all information about it: professors (I advise you to send an email to him/her or to show you at the first class and tell you are an exchange student), program, exam modalities, recommended books, etc. Furthermore, at the bottom of the page there are some important services you can use after logging in:

- teaching material (notes, exercises, tests from previous years, etc.)
- exams and finals (dates of exams)
- class schedule
- moodle: it is the e-learning platform used by most of the professors to share documents, notes, exercises; you can access it with your credentials. You must register on the moodle platform for each class you attend!
- registration to the course: do it for all the classes!

Open Drug Science and Technology site → Study (studiare) → Courses (insegnamenti). The list of courses is in alphabetical order.

Who are my contact professors?

At Department of Drug Science and Technology there is a group of professors called “Commissione Mobilità Internazionale” that could support you with your Learning Agreement. You can send them an email to set an appointment or to ask about classes and exams. The coordinator of Erasmus committee is Prof. Donatella Boschi and Prof. Monica Argenziano is the committee contact person for the incoming students.
For administrative procedures you can also contact the department referent Dr. Cristina Villa.

Once arrived in Turin, the first thing you have to do is to go to the Infopoint (Via Po, 29) to register your arrival date at UniTO and complete the procedures.

**Department map**

For more information we suggest you to check the moodle page for the incoming students!

**DSTF Map**

**Earth Sciences**

**Where is the Department?**

The Department is located in V. Valperga Caluso 35, Turin (map). You can easily check the website here.

**The courses**

If you are enrolled in the Department of Earth Sciences, firstly check its website. In the section “didattica”, choose “corsi di studio” and then your degree course. Now you are in your course website!

Here you will find general information about your department (education, classes, services offered by your Department, events, etc.).

The Department includes a 3-year undergraduate degree:
- **ScienzeGeologiche**

And 2-year postgraduate degrees:
- **Scienze Geologiche Applicate**
- **Monitoraggio ambientale, tutela e ripristino**
Class schedule and Academic Calendar

There are three options to find the timetables:

- After entering your course website, you will find the class schedule at the bottom of each course page
- From your degree course webpage, select the section “Studiare” (studying), then “orario lezioni” (class schedule)
- In your My Unito, “orario delle lezioni”

For each course, you can find the places where the classes are taken by looking at the timetables.
To see the Academic Calendar, you must select “Studiare” and then you will find the “Calendario didattico”.

Where to find subjects and courses

In the website page of your course (the ones listed above) in the section “Studiare” choose “Insegnamenti”, and then you will find the list of all the classes.

Why is it important even if you have already completed your Learning Agreement? Each course page contains all information about: professors (I advise you to send an email to him/her or to show you at the first class and tell you are an exchange student), program, exam modalities, recommended books, etc. Furthermore, at the bottom of the page there are some **important services** you can use after logging in:

- teaching material (notes, exercises, tests from previous years, etc.)
- exams and finals (dates of exams)
- class schedule
- Moodle: it is the e-learning platform used by most of the teachers to share documents, notes, exercises; you can access it with your credentials. You must register on the Moodle platform for each class you attend.
- **registration to the course: do it for all classes!**
Who are my contact professors?

Department referents:
- Marco Giardino
- Chiara Montomoli
- Luca Martire

Department map

You can find all locations, and other useful addresses here.

Life Sciences and Systems Biology

Where is the department?

The department is in Via Accademia Albertina 13, but lessons and laboratories usually take place also in other structures: you must check your timetables on the website.

The courses

If you are enrolled in the Department of Life Sciences and Systems Biology, firstly check its website. Here you will find general information about your department (education, classes, services offered by your Department, events, etc.). If you look at the upper part of the page there are My Unito and Login buttons. If you click the first one, you have access to your personal page, and if you click the second one it opens other important services explained below. Username and password for logging in are the Institutional ones.

In the section “didattica”, choose “corsi di studio” and then your degree course. Now you are in your course website!
The department includes 3-year undergraduate degrees:

- Scienze Biologiche
- Scienze Naturali
- Scienze delle attività motorie e sportive
- Scienze delle attività motorie e sportive (in Asti)
- Scienze delle attività motorie e sportive (in Cuneo)

And 2-year postgraduate degrees:

- Master degree in Cellular and Molecular Biology
- Biologia dell’Ambiente
- Biotecnologie industriali
- Scienze dei Sistemi Naturali
- Scienze degli Alimenti e della Nutrizione Umana
- Evoluzione del Comportamento Animale e dell’Uomo

You can also open the website directly searching it on your browser.

**Class schedule and Academic Calendar**

There are three options to find the timetables:

- After entering your course website, you will find the class schedule at the bottom of each course page
- From your degree course webpage select the section “Studiare” (studying), then “orario lezioni” (class schedule)
- In your My Unito, “orario delle lezioni”

For each course, you can find the places where the classes are taken by looking at the timetables.

To see the Academic Calendar, you must select “Studiare” and then you will find the “Calendario didattico”.
Where to find subjects and courses

In the website page of your course in the section “Studiare” choose “Insegnamenti”, and then you will find the list of all classes. Why is it important even if you have already completed your Learning Agreement? Each course page contains all information about: professors (I advise you to send an email to him/her or to show you at the first class and tell you are an exchange student), program, exam modalities, recommended books, etc. Furthermore, at the bottom of the page there are some important services you can use after logging in:

- teaching material (notes, exercises, tests from previous years...)
- exams and finals (dates of exams)
- class schedule
- Moodle: it is the e-learning platform used by most of the teachers to share documents, notes, exercises; you can access it with your credentials. You must register on the Moodle platform for each class you attend.
- registration to the course: do it for all classes!

Who are my contact professors?

Department referents:

- Alessandra Fiorio Pla
- Ivan Norscia

Erasmus referents from different courses:

- Dan Chamberlain - BIOLOGIA DELL'AMBIENTE (LM-6)
- Alessandra Fiorio Pla - BIOTECNOLOGIE INDUSTRIALI (LM-8)
- Paola Costelli - CELLULAR AND MOLECULAR BIOLOGY (LM-6)
- Ivan Norscia - EVOLUZIONE DEL COMPORTAMENTO UMANO E ANIMALE (LM-60)
- Alessandra Fiorio Pla - SCIENZE BIOLOGICHE (L-13)
• **Enrica Pessione** - SCIENZE DEGLI ALIMENTI E DELLA NUTRIZIONE UMANA (LM-61)
• **Ivan Norscia** - SCIENZE E GESTIONE SOSTENIBILE DEI SISTEMI NATURALI (LM-60)
• **Ivan Norscia** - SCIENZE NATURALI (L-32)
• **Emanuela Rabaglietti** - SCIENZE DELLE ATTIVITÁ MOTORIE E SPORTIVE

You can contact the teachers to have information related to the subjects and the academic program of the Department. For administrative and bureaucratic questions, you should contact the International offices mentioned in the Contacts section (11).

**Department map**

You can find all locations and other useful addresses [on this map](#).

**Mathematics**

**Where is the department?**

The department of Mathematics “Giuseppe Peano” is in via Carlo Alberto 10. Turin. The structure is an historical building called “Palazzo Campana” ([Google Maps](#)).

You can reach the department with the bus lines GTT 4, 6, 13, 15, 18, 55, 56, 61, 68, Star 2. The closer subway stop is Porta Nuova (800 m).

**Where are my classes?**

For students taking a degree in Mathematics and Mathematics for Finance and Insurance your courses are all in:
• **Palazzo Campana**  
  via Carlo Alberto 10, Turin. At the entrance, you can find the reception desk on your right, but if you don’t find your classroom, the library or other places, there is a screen in the hallway, turning right after the reception, where all class scheduled are shown on daily basis.

For students taking a degree in Stochastics and Data Science your courses are in:

• **Scuola di Management ed Economia**  
  corso Unione Sovietica 218/bis, Turin. You can reach the building with the bus line GTT 4 (from the stop Bertola n°246 to Montevideo n°276) from the department.

For students of the Interdepartmental Degree in Strategy and Policy, your courses can be in:

• **Palazzo Arsenale**  
  via dell’Arsenale 22, Turin;
• **Palazzo Simoni**  
  corso Galileo Ferraris 29, Turin.

**The courses**

If you are enrolled in the Department of Mathematics “Giuseppe Peano”, firstly check its website.

Here you will find general information about your department (education, classes, services offered by your Department, events, etc.). Firstly, look at the upper part of the page: there are My Unito and Login buttons. If you click the first one you will enter your personal page, while the second one opens other important services explained below. Username and password for logging in are the Institutional ones.
In the section “Education”, choose “Academic programmes” and then your degree course. Now you are in your course website!

The department includes 3-year undergraduate degrees:
- **Matematica**
- **Matematica per la finanza e l'assicurazione**

And 2-year postgraduate degrees:
- **Matematica**
- **Stochastics and Data Science**

You can also open the website directly searching it on your browser.

**Class schedule and Academic Calendar**

There are three options to find the timetables:
- After entering your course website, you will find the class schedule at the bottom of each course page
- From your degree course webpage select the section “Studiare” (studying), then “orario lezioni” (class schedule)
- In your My Unito, “orario delle lezioni”

For each course, you can find the places where the classes are taken by looking at the timetables.
To see the Academic Calendar, you must select “Studiare” and then you will find the “Calendario didattico”.

**Where to find subjects and courses**

In the website page of your course (the ones listed above) in the section “Studiare” choose “Insegnamenti”, and then you will find the list of all classes.
Why is it important even if you have already completed your Learning Agreement? Each course page contains all information about professors (I advise you to send an email to him/her or to show you at the first class and tell you are an exchange student), program, exam
modalities, recommended books, etc. Furthermore, at the bottom of the page there are some **important services** you can use after **logging in**:

- teaching material (notes, exercises, tests from previous years...)
- exams and finals (dates of exams)
- class schedule
- Moodle: it is the e-learning platform used by most of the teachers to share documents, notes, exercises; you can access it with your credentials. You must register on the Moodle platform for each class you attend.
- **registration to the course: do it for all classes!**

**Who are my contact professors?**

**Mathematics and Mathematics for Finance and Insurance**
- Lorenzo Fatibene

**Interdepartmental degree in Strategy and Policy**
- Marina Marchisio
- Tenente Colonnello Enrico Spinello

**Stochastics and Data Science**
- Federico Polito

**Department map**

At the link below you will find the main places of interest of the Math Department. There are also study rooms, cafes, libraries and the International Student Office in Corso Massimo D’Azeglio:

**My Math Map**
Furthermore, the department organizes regularly conferences and seminars often open to all the students and sometimes in English. For more information check on the Department website in the section “Research” → “Events”.

Other services/information

- **Students’ representatives** are very proactive at your Department! They have a [space in moodle](#) and a Facebook page (matematica.unito). They are students always happy to help other students like you. You can [write to them an email](#) or use Facebook to contact them. For students of SUISS: you can contact them to the address rappresentanti.suiss@gmail.com.

- A [library](#) is located in Palazzo Campana (via Carlo Alberto 10, Turin) and it’s free to all students. You don’t need an inscription, but at the entrance you must register your presence on a registration sheet. Here you can study, consult and borrow books.

- Information for **students from the University of Saint Petersburg** enrolled in Stochastics and Data Science: in your career plan you can add only exams from the Department of Mathematics. Ask your buddy for help!

Physics

Where is the department?

The department is in **Via Pietro Giuria 1**, Turin. You can reach the Department:

- From Porta Nuova (where there are trains, subway and buses) take the tram 9 in direction “Torino Espositioni”, and get off at
the bus stop Giuria Est. Alternatively you can take the bus 67 directed to Failla and get off at the bus stop ValpergaCaluso.

- From Porta Susa (where you can find trains, subway and buses) take the subway directed to Lingotto and get off at the stop Nizza. From via Nizza you can reach via ValpergaCaluso and turn right after 400 m.

**Where are my classes?**

All classes of Physics are located in:

- **Department of Physics**
  via Pietro Giuria 1, Turin

Classes of Optic and Optometry are differently located in:

- **Centro dell’Innovazione**
  via Quarello 15/A, Turin
- **Department of Chemistry**
  via Pietro Giuria 7, Turin
- **Department of Physics**
  via Pietro Giuria 1, Turin
- **Department of Mathematics “Giuseppe Peano”**
  via Carlo Alberto 10, Turin
- **Department of Neuroscience**
  corso Massimo d’Azeglio 52, Turin
- **Department of Life Sciences and Systems Biology**
  via Accademia Albertina 13, Turin
- **Ospedale oftalmico**
  via Juvarra 19, Turin
- **Torino Esposizioni**
  corso Massimo d’Azeglio 15, Turin
The courses

If you are enrolled in the Department of Physics, firstly check its website!

Here you will find general information about your Department (education, classes, services offered by your faculty, events, etc.). Firstly, look at the upper part of the page: there are My Unito and Login buttons. If you click the first one you will enter your personal page, while the second one opens other important services explained below. Username and password for logging in are the Institutional ones. In the section “Didattica”, choose “Corsi di studio” and then your degree course. Now you are in your course website!
The department includes 3-year undergraduate degrees:
- **Fisica**
- **Ottica e Optometria**
And 2-year postgraduate degrees:
- **Fisica**
- **Fisica dei Sistemi Complessi**

You can also open the website directly searching it on your browser.

Class schedule and Academic Calendar

There are three options to find the timetables:
- After entering your course website, you will find the class schedule at the bottom of each course page
- From your degree course webpage select the section “Studiare” (studying), then “orario lezioni” (class schedule)
- In your My Unito, “orario delle lezioni”

For each course, you can find the places where the classes are taken by looking at the timetables.
To see the Academic Calendar, you must select “Studiare” and then you will find the “Calendario didattico”.

Where to find subjects and courses

In the website page of your course (the ones listed above) in the section “Studiare” choose “Insegnamenti”, and then you will find the list of all classes.

Why is it important even if you have already completed your Learning Agreement? Each course page contains all information about: professors (we advise you to send an email to him/her or to introduce yourself at the first class and tell you are an exchange student), program, exam modalities, recommended books, etc. Furthermore, at the bottom of the page there are some important services you can use after logging in:

- teaching material (notes, exercises, tests from previous years…)
- exams and finals (dates of exams)
- class schedule
- Moodle: it is the e-learning platform used by most of the teachers to share documents, notes, exercises; you can access it with your credentials. You must register on the Moodle platform for each class you attend.
- registration to the course: do it for all classes!

Who are my contact professors?

Department of Physics
- Mario Edoardo Bertaina
- Igor Pesando

Conservation and Restoration of Cultural Heritage
- Nicola Carlo Amapane
Department map

At the link below you will find the main places of interest of the Math Department. There are also study rooms, cafeterias, libraries and the International Student Office in Corso Massimo D’Azeglio:

My Physic Map

Other services

- **Students’ representatives** are very proactive at your Department! They are students always happy to help other students like you. You can write to them an email at rappresentanti@studenti.ph.unito.it or you can contact just one of them. If you are a SUSCOR student, you can check your representatives here.

- A **library** is located in Department of Physics (via Pietro Giuria 1, Turin) and it is free to all students. You do not need an inscription, but at the entrance you must register your **presence on a registration sheet**. Here you can study, consult and borrow books.

Conservation and Restoration of Cultural Heritage

If you are a student in Conservation and Restoration of Cultural Heritage, check this website

Your classes are located in:

- **SUSCOR Centro Conservazione e Restauro la Venaria Reale**
  via XX Settembre 18, Venaria Reale (outside Turin).

The Conservation and Restoration Students Administration Office is placed in via XX Settembre 18, VenariaReale, open from Monday to Friday 9am - 11:15am, 1:50pm - 4:15pm.
Your contact Professor is

- Nicola Carlo Amapane

It's important to send your Learning Agreement to your contact professor as soon, to prepare the PPEs.

**Psychology & Sports**

**Where is the department?**

You can surf the website of the Department of Psychology in [Italian](https://example.com) or in [English](https://example.com). The Department is located in **Via G. Verdi 8, 10124 Turin.**

- You can reach the department From Porta Nuova (where there are trains, subway and buses). From the **bus stop Vittorio Emanuele II** take the bus **18** in direction Piazza Sofia or the bus **68** in direction Via Cafasso and get off at the bus stop **Verdi.** Walk straight and **turn left in Via Verdi,** then walk a couple of minutes.
- From Porta Susa (where you can find trains, subway and buses) take the bus **13** in direction Gran Madre or the bus **56** in direction Largo Tabacchi and get off at the stop **Rossini.** From there you have to turn left in Via Rossini and, after 1 minute, turn left again in Via Verdi and then walk straight a couple of minutes.

**Where are my classes?**

The classes of Psychology are located in:

- **Istituto Plana**
  Via G. Plana 10, 10123, Turin
- **Istituto Cabrini**
The courses

The Department offers a 3-year Undergraduate Degree (Laurea triennale) in Psychological Sciences and Techniques and four 2-year Postgraduate Degrees (Laurea magistrale) in:

- Body and Mind Sciences
- Clinical Psychology: Health and Community Intervention
- Psychology of Work and Well-Being in Organizations
- Criminological and Forensic Psychology

SUlSM (Struttura Universitaria di Igiene e Scienze Motorie)

If you are a SUlSM student, you can refer to the Department of Psychology. Here you can find the link to the main page of the course of study SUlSM where you can find the subjects, divided according to the different places in which they are issued, i.e. Torino, Cuneo or Asti. The Department offers two different 3-year Undergraduate Degrees (Laurea triennale) in Motor and Sports Sciences in Turin and in Asti and two 2-year Postgraduate Degrees (Laurea magistrale) in Motor Education and Adapted Activities Sciences and Advanced Sports Sciences and Techniques.
Here you can find the links to the different courses of study:

- **Motor and sports sciences L-22 - Turin**
- **Motor and sports sciences L-22 - Asti**
- **Motor and sports sciences L-22 - Cuneo**
- **Motor Education and Adapted Activities Sciences**
- **Advanced Sports Sciences and Techniques**

For all Degrees you can find the subjects under the heading “Studiare/Insegnamenti” on the main page of each course. For the class schedule, you can find the subjects under the heading “Studiare/Orario lezioni” on the main page of each Degree.

**Where are my classes?**

The classes of Motor and sports sciences L22 – Turin:
- **Palavela**, via Ventimiglia, 145
- **SAA**, via Ventimiglia, 115
You can find all information [here](#).

The classes of Motor Education and Adapted Activities Sciences:
- **Educatorio della Provvidenza**, Corso Trento, 13
- **Palavela**, Via Ventimiglia, 145
- **Palazzo Nuovo**, Via Sant'Ottavio, 20
You can find all information [here](#).

The classes of Advanced Sports Sciences and Techniques:
- **Educatorio della Provvidenza**, Corso Trento, 13
- **Palavela**, Via Ventimiglia, 145
- **Palazzo Nuovo**, Via Sant'Ottavio, 20
You can find all information [here](#).
Class schedule and Academic Calendar

Classes are divided according to whether they are given in the first or second semester and depending on the year of study.

There are three options to find the timetables:

- After entering your course website, you will find the class schedule at the bottom of each course page.
- From your degree course webpage select the section “Studiare” (studying), then “orario lezioni” (class schedule).
- In your My Unito, “orario delle lezioni”.

For each course, you can find the places where the classes are taken by looking at the timetables.

To see the Academic Calendar, you must select “Studiare” and then you will find the “Calendario didattico”.

Where to find subjects and courses

In the website page of your course (the ones listed above) in the section “Studiare” choose “Insegnamenti”, and then you will find the list of all classes.

Why is it important even if you have already completed your Learning Agreement? Each course page contains all information about: professors (I advise you to send an email to him/her or to show you at the first class and tell you are an exchange student), program, exam modalities, recommended books, etc. Furthermore, at the bottom of the page there are some important services you can use after logging in:

- teaching material (notes, exercises, tests from previous years...)
- exams and finals (dates of exams)
- class schedule
- Moodle: it is the e-learning platform used by some teachers to share documents, notes, exercises; you can access it with your credentials.
registration to the course: some classes require it but most do not.

At Department of Psychology you can also do laboratory activities! For students in mobility it is not possible to follow the laboratories of the degree courses with a limited enrollment. Regarding the other laboratories there is an annual ranking for regularly enrolled students in UniTo, so if you are a student in mobility and you want to take part in one of them, you must apply by e-mail, asking the professor if there are places still available. Do not forget that you can always ask your buddy for some help!

Who are my contact professors?

Department of Psychology:
- Emanuela Rabaglietti

SUISM:
- Emanuela Rabaglietti
- Maria Caire

Job placement

The Job Placement service offers support to students and graduates to join curricular and extracurricular internships, with the aim of promoting the encounter between university education and the world of work. You can have a look at it by clicking on the link below: Job Placement

My Department map

At the link below you will find the main places of interest of the Department of Psychology. Have a look at it: My Map
11. USEFUL CONTACTS

International Students Office Contact Information
Sezione Mobilità e Didattica Internazionale

For international mobility:
Telephone: (+39) 011 670 4425
E-mail: internationalexchange@unito.it

For degree-seeking students:
Telephone: (+39) 011 670 4452
E-mail: internationalstudents@unito.it

The office is open to the public only by previous appointment.

Information for incoming students and staff about physical, mental or health-related conditions is available here. Students with disability are kindly requested to write an email to inform about any need for assistance or support.

Updated information about Coronavirus emergency and international mobility is available here.

Infopoint

This office is located in Via Po, 29 (ground floor), Turin.
Opening hours: Monday and Friday 9am – 4:30pm; Tuesday, Wednesday and Thursday 9am – 7pm.
Telephone: (+39) 011 670 3020
E-mail: infopoint@unito.it

The Infopoint is the office where you need to introduce yourself as soon as you arrive in Turin. Here, your statement of stay will be signed, and your mobility will officially get started.
It is an information space promoting the University of Turin for international students. The staff of the office will help you with information about university courses, accommodation, Italian language courses, deadlines, housing and all aspects of the student life. Multimedia workstations are available to the public, some of them suitable for the disabled. Here you can either use all the network services offered by the University, or surf the Internet for free (after registration and for a maximum period of 45 minutes).

Here you can also get useful information about the CUS, the sports activities club with special discounts for students. Alternatively, you can subscribe to the CUS newsletter or write to internationalstudents@custorino.it or erasmus@custorino.it.

**Sportello Unico EDISU**

This office is located in Via Giulia di Barolo, 3/bis, Turin. Opening hours: from Monday to Friday 9am – 11am, Tuesday, Wednesday and Thursday 9am – 11am and 1:30pm – 3pm. E-mail: edisu@edisu-piemonte.it

Surf the website of EDISU (the Regional Agency for the Right to Education of Piedmont) to get some useful information about the halls of EDISU residences, scholarships, food services for students, sports activities, libraries where you can study, Italian health care, etc.

**International Office – Hub of Sciences of Nature**

This office is located in Corso Massimo D’Azeglio 60, Turin. Opening Hours: Tuesday 10am – 12am and Thursday 10am – 12am. Telephone: (+39) 011 6704129 E-mail: international.sciences@unito.it

The office ensures a proximity service for international students, as it supports the procedures recommended by Erasmus and other Exchange programs; it manages the mobility for incoming and outgoing
students (research projects, traineeships, double degrees programs and cooperation partnerships).

**Student Administration Office – School of Science of Nature**

The **Student Administration Office** (i.e. segreteria studenti) is located in Via Santa Croce 6, Turin. These are the opening hours:
- From Monday to Friday: 9am – 11am
- Tuesday, Wednesday, Thursday: 1:30pm – 3pm.
- Telephone number: (+39) 011 670 99 00, active from Monday to Friday 9:30am – 11:30 am.

There is also another service called **Help desk**: it is an online service you can access it through your MyUnito area. One of the main points is the Service desk, click [here](#) and then insert a key word, open one question and if you’re not satisfied by the answer you can “open a ticket”. This means that you can write a new question to the secretary. You will receive an answer by your institutional e-mail address in a very short period of time.

Officers sometimes do not speak English. If you need help you can ask your buddy to call them for you or to lead you to the Office.

**Student Administration Office – Department of Psychology**

You can find the Student Administration Office (i.e. “Segreteria studenti”) in **via G. Verdi 12, 10124, Turin**.
- Opening hours: from Monday to Friday from 9am – 11am, Tuesday, Wednesday and Thursday from 1:30pm – 3 pm.
- Telephone: (+39) 011 670 99 00. An operator is available to users only from Monday to Friday between 9:30am and 11:30 am.

In different hours operators will not be reachable but a voice mail will answer if you need general information.

For problems related to the UniTO career a system of Help Desk dedicated to students and interns that replaces the support provided
via e-mail is active. You can access to this system by the following link, where you can find answers by consulting the existing tickets or by opening a new one. Moreover, you can always ask your buddy!

**Student Administration Office - SUISM**

This office is located in Corso Trento 13, Turin.
Opening hours: from Monday to Friday 9am - 11:30am, Tuesday and Thursday also 2pm – 3:30pm.
Telephone: (+39) 011 6709900 from Monday to Friday from 9:30am – 11:30am.
E-mail: des.suism@unito.it

For problems related to the UniTO career a system of Help Desk dedicated to students and interns that replaces the support provided via e-mail is active. You can access to this system by the following link, where you can find answers by consulting the existing tickets or by opening a new one. Moreover, you can always ask your buddy!

**Centro Informagiovani**

It is located in Via Garibaldi 25, Turin.
Opening hours: from Monday to Friday 1pm – 6pm (Tuesday 10am – 6pm)
Telephone: (+39) 011 4424981
E-mail: centro.informagiovani@comune.torino.it

You can check this [website](#) to have information about:
- **Discovering Turin**: tips about moving in and out of Turin, places for leisure and entertainment, special itineraries and curiosities
- **Tourist information**: routes, services and events (also in French, Spanish, German, Russian and Chinese) provided by the local [Tourist Office](#)
- **Leisure time**: events, exhibitions, fairs and markets (also in French, German and Spanish)
• **Study in Torino**: information about academic life and facilities in Turin's universities
• **Accommodation for short periods in Turin**: campsites, bed & breakfasts, apartments and hostels
• **Learn Italian**: schools, organizations and associations organizing courses in Italian for all levels. Some of them are free.

With other useful information about the open pharmacies, the emergency services (to require a timely intervention in urban and road safety) and first aid (emergency medical service in Turin).

**Public Transport in Turin (GTT)**

To do your transport pass you can go to the **Infopoint** (Via Po 29) where the staff will show you how to use your student card and buy the transport pass with a special student discount. GTT also offers a cheap Regional Train Service from Stazione Dora to easily visit Piedmont Region just with your local transport pass, you can check its offer on this [website](#).

**Taxi Torino**

If you are looking for a taxi in Turin, you can access this [website](#) or call this number: (+39) 011 5737.

**Piedmont Region**

If you are looking for information or activities about the Piedmont Region you can visit the [website](#).

**Italian Train Service**

You can visit [Trenitalia website](#) and [Italo Treno website](#) to have information and buy the tickets.
The train stations of the city are Porta Nuova (the main one), Porta Susa and Torino Lingotto. You can travel and reach many regions of Italy and, with Trenitalia, even other countries: France, Switzerland and Austria. If you want to travel all over Italy, our advice is to book the tickets in advance for a better price.

**Caselle Airport**

For any information you can visit the website. The main airline companies are Alitalia, Air France, Air Dolomiti, British Airways, Blue Air, Blu Express, Brussels Airlines, Wizz Air, Easyjet, Jet2com, Iberia, Lufthansa, Ryanair, Volotea, Vueling, and many others. To reach the airport, you can take:

- **The train:** Caselle has a connection with the station Dora GTT connected with Porta Susa. This is one of the cheapest solutions (around 3 euros) and it will last around 20 minutes.
- **Dora Express:** a line that connects Porta Susa with the station Dora near the airport (3 euros). It will last around 20 minutes.
- **Bus Sadem** that connects the center city with the airport. Every 15/30 minutes there is a bus and the travel time would be around 45 minutes. The price is 6,50 euros.
- **Bus Express:** one every 30 minutes, from Monday to Friday and one every hour in the weekends. The price is 7 euros and the travel takes around 30 minutes.

**Health Service**

The health service is located in Via San Secondo 29, Torino. You can visit the website by clicking on this link. Telephone: (+39) 011 5661566 – (+39) 011 4393111
PEC: protocollo@pec.aslcittaditorino.it
E-mail: urp@aslcittaditorino.it
Here the list of the main contacts of Turin.
If you come from a European country, you have access to our public health system. If you stay here less than 3 months, health assistance is guaranteed in case of emergency ("Pronto soccorso"). Instead, for a longer period (more than 3 months), the national health assistance is guaranteed by presenting the European Health Insurance Card and your ID. In this case, you can require a doctor to the local ASL (local health authority).

If you come from a Non-European country, you can choose between:

- **Public coverage**, offered by the national Health System: it provides full health care, including the possibility to choose a general doctor, by paying 149.77 euros per year. In this case you must contact the local ASL.
- **Private insurance**, to be purchased directly from an insurance company.

**Tourist Offices**

You can find tourist offices in **Piazza Carlo Felice**, Turin and in **Piazza Castello/Via Garibaldi**, 10121 Turin.

Opening times: from Monday to Saturday 9.30am - 12.30am and 2.30pm - 5pm. Sunday 10am - 1pm.

Telephone: (+39) 011 535181

E-mail: info.torino@turismotorino.org

Here, you can buy Torino+Piemonte Card and have other useful information about the city itself. These offices offer free maps of the City!

**Museums Pass**

For the museums pass you can ask in the touristic offices or visit the [website](#).
Sharing Services 🌍

To move easily in the city there are different sharing services of cars, bikes, motorcycles and scooters. The services of bike sharing are:

- **TObike**, with stations where you can take and leave the bike you are using.
- **Mobike**, without fixed stations; on the mobile app you can check where the nearest bike is located and, after using it, you can leave it wherever you want within the Mobike circuit.
- **Helbiz**, sponsored by the City of Turin, it is a bike sharing without fixed stations; on the mobile app you can check where the nearest bike is located and, after using it, you can leave it wherever you want within the Mobike circuit.

The scooter services costs between 0.15 and 0.29 euros/minute. You can choose between these companies: **Bird, Bitmobility, Circ, Dott, Hive, Lime, Tier e Helbiz** and download the apps.

There are other services of car sharing and motorcycle sharing:

- **Mimoto**, you can check from the mobile app where the nearest motorcycle is located and, after using it, you can leave it wherever you want. The cost is 0.23 euros/minute and the cost of activation is 0.99 euros with 10 minutes for free.
- **Car2go/SHARENOW**, is a carsharing without fixed stations. The cost is around 0.19 euros/minute.
- **Bluetorino**, is a car sharing with fixed stations to park the car. The cost is around 0.16 euros/minute.
- **Enjoy** is a carsharing without fixed stations. The cost is around 0.25 euros/minute.

To know more detailed information about these services you should ask the tourist offices. The prices are probably going to change over time.
and sometimes companies have discounts based on the total amount of hours you used the service or the age of the driver (and the status of student, for example). That is why you should always check on the internet.
Created by your buddies
Alessandra, Eleonora, Giulia, Greta, Ilaria, Marlisa, Rachele, Sara, Stefano